

Refund and Exchange Policy for Course Materials

**Textbooks, Access Codes, Clickers, Course DVDs, eBooks
Main Campus**

Full refund deadlines

- **Fall, Spring and Summer full term and 8 week courses:** Close of business on the 1st Friday after the term starts.
- **Intersession Courses, and for courses lasting 9 days to four (4) weeks:** Close of business on the 3rd day of class.
- **Courses lasting 8 days or less:** Close of business on the 2nd day of class.

Add/Drop Refund and Exchange deadlines

- **Fall, Spring and Summer full term and 8 week courses dropped in the 2nd week of class:** Close of business on the 2nd Friday after the term starts.
- **Fall and Spring full term courses dropped in the 3rd week of class:** Close of business on the 3rd Friday after the term starts.

NOTE: To obtain a refund or exchange, course materials must be in original condition. Books sold “New” must not be marked, creased or dog-eared. Shrink-wrapped books with “Not returnable if opened” stickers must be unopened in their original wrappers. eBooks must not be accessed more than 20%. Access codes must not be opened. Receipt and ID required.

Medical Legal Bookstore Course Material refund policy differs from main campus. Please see store and website for details.